

FREQUENTLY ASKED QUESTIONS ABOUT



Killarney Golf and Fishing Club (Killeen Course)
28th July – 31st July 2011

1. Ticket Information?

Tickets: 1890 252 698 (dedicated ticket number for Ireland)
0800 023 2557

Website: www.europeantourtickets.com

Customer Services: contact numbers and website as above

Advance Tickets prices are available on line until Sunday 24th July
€

Family Season (2 adults and 2 U16)	75
Adult Season	60
Adult Day	25
Concession Season	35
Concession Day	15

Car parking is all free of charge.

Tickets will also be available on the gate, prices are follows:

Wednesday 27 th July Pro Am	Free of Charge
	€
Adult Season	75
Adult Day	30
Concession Season	35
Concession Day	20

Under 16's accompanied by an Adult will be free of charge.

Tickets are not available by telephone after Friday 22nd July.

2. Where are the car parks?

Public Parks will be well signposted and are a 5 minute walk from the course.
Park and Ride facilities will also be in operation from the town centre

3. Who is playing in the tournament?

www.europeantour.com

This is a full field European Tour event consisting of the leading 150 European Tour professionals. We are anticipating that this will include numerous European Tour winners and Ryder Cup Players. Please visit www.europeantour.com for further updates and player related releases.

4. Will the Irish Open be broadcast on TV or Radio?

The Irish Open will be broadcast nationally on television on RTE and on Sky Sports – The Irish Open will also be covered on RTE radio as part of their coverage of the Saturday and Sunday sports program.

5. Schedule for the week?

Monday 25th/Tuesday 26th July

Official Practice Days

No public entry

Wednesday 27th July

Free of charge

There are two 2 tee start Pro Ams

Starting at 08.00 and 13.30

Gates open

07.30

Thursday 28th /Friday 29th July

Tee Times between approx. 07.00 and 15.30

Gates open:

06.30

Cut to 65 and ties

Saturday 30th/Sunday 31st August

Tee Times subject to cut size and
TV transmission times.

Gates open

06.30

ALL TIMES ARE SUBJECT TO CHANGE

See www.europeantour.com for live scoring & tee times (from Tuesday afternoon)

6. What can I eat and drink?

There is a variety of hot and cold food available in the Tented Village, on course catering around the 7th, 13th, and 17th holes and on the Practice Ground.

There will also be a public sports bar facility in the Tented Village

7. Disabled facilities?

Car Parking – There will be an easily accessible disabled car park.

Viewing on the course – a viewing area will be created on the 18th green

Easy Access to all Tented Village facilities

Disabled toilet in Tented Village and near the clubhouse

Use of buggies/scooters – Discouraged due to ground conditions. Those who do use scooters do so entirely at their own risk. **There will not be scooters for hire at the tournament.**

8. Public Conveniences

Spectator toilet facilities will be available in the Tented Village, public car parks and catering areas on course.

9. Prohibited Items?

Details on the back of the ticket and are as follows:

This ticket is issued subject to the ground regulations and terms and conditions of the Tournament and the European Tour.

Lost, stolen or damaged tickets cannot be replaced. Tickets are non refundable including in the event of curtailment or cancellation through adverse weather.

The ticket holder acknowledges the risk of being struck by a golf ball and agrees that they are assuming all risk and danger arising from their attendance at the event. To the extent permissible by law the promoter, venue, European Tour, players, sponsors and their respective employees, servants, agents, independent contractors or representatives will not be liable for any injury, loss or damage suffered by any person entering the venue including liability for any injury, loss or damage caused by the negligence of the promoter or venue, their employees, contractors or agents.

The use of any cameras, mobile phones, computers and other electronic equipment at the Tournament is not permitted other than with the proper accreditation.

Making or distributing broadcasts, commentary, news reports, data, results or statistics by any means in any format or media including any such by mobile phone or other wireless device is not permitted.

Ticket holders consent to being photographed, filmed and recorded at the Tournament (including by CCTV), and consent to use of any such film, image or recording at the discretion of the promoter and/or European Tour and their licensees and partners without compensation or notice

No dogs (other than guide dogs) or other animals are permitted on the course.

All promotional, commercial, political, religious or offensive items of whatever nature including, but not limited to clothing, banners, signs, symbols and leaflets are prohibited.

The ticket holder must comply with all relevant statutes, signs, safety announcements, directions of stewards and ground regulations whilst attending the Tournament. Breach of any of these conditions or any unacceptable behaviour likely to cause damage, nuisance or injury shall enable the venue or event management to revoke this ticket and to eject the holder without compensation.

Tickets are non transferable. Any transfer of this ticket will render it void.

The ticket remains the property of the Tournament at all times.

NO Cameras (except on practice days when cameras are allowed) Thursday – Sunday

The use of mobile phones is permitted, restricted to dedicated areas only. Please refer to on-course signage.

There will be public phones in the Tented Village.

10. Taxis

Taxis will be available from town centre to course

11. Programmes & Drawsheets?

Programmes, including drawsheet, will be available for sale in Tented Village and spectator entry points at €5 each. Drawsheet will be sold separately for €1.

12. Is there a Bank available?

An ATM machine will be on site.

13. Will there be a Bookmaker on Site

There is currently no Bookmaker on Site

14. Public Activities

In the Tented Village there will be:

Public Activity Zone which will include golf lessons, putting, chipping and golf simulator.

Genworth Charity Putting in aid of Barnardos

Kidzone to include a number of activities for children of all ages.

Various exhibitors and retail outlets

15. What is the prize money?

The Irish Open prize fund is €1,500,000.00

16. What will the winner receive

A cheque for approximately €250,000.00

17. What are the contact details for the Venue?

Killarney Golf and Fishing Club
Killarney
County Kerry
Ireland
Tel: + 353 64 663 1034
Fax: + 353 64 663 3065
www.killarney-golf.com

18. Where is the venue situated?

Off the N72 5 minutes west of Killarney.
Nearest airports - Killarney (15 minutes), Cork (1hr 30 mins)

Directions from Kerry Airport

Joining the main road, take a left, heading towards the village of Farrenfore. Just at the village you will come to a T-junction and on the left you will see a bar and restaurant called Ulicks. Take the left-hand turn here. On arrival in Killarney you will come to a roundabout. Take the third exit heading towards Killorglin and right again at the next roundabout, still heading for Killorglin. The Club is approximately 1km on this road and the entrance is on the left hand side.



Directions from Cork Airport

Leaving Cork Airport and entering the Main Road follow the signs Cork N27. Drive straight down this hill towards the city until you come to Junction with N25 (South Ring). Take the slip road before the Roundabout which is signposted Killarney, West Cork. Continue on this road (N22), bypassing Ballincollig and passing through the villages of Macroom and Ballyvourney. On arrival in Killarney you will come to a roundabout, take the second exit heading towards Tralee and Limerick.

You will be by-passing Killarney Town. At the roundabout at the end of this road, drive straight through taking the signpost for Killorglin and right again at the next roundabout, still heading for Killorglin. The Club is approximately 1 km on this road and the entrance is on the left hand side.