

FREQUENTLY ASKED QUESTIONS



1. Ticket Information

Telephone Number: 1890 252 698 (dedicated ticket number for Ireland)
0800 023 2557 (UK)

Website: www.europeantour.com/tickets

Customer Services: Contact numbers and website as above

Advance Tickets prices are available on line until Sunday 23rd June and by telephone until Tuesday 25th June:

	€
Pro Am	10
Adult Season (includes Wednesday)	70
Adult Day	30
Concession Season (includes Wednesday)	50
Concession Day	20
Irish Double – Irish Open / Curragh (Saturday)	50
Open House (17 th Grandstand) Thursday – Sunday	10
18 th Grandstand Thursday and Friday	10
18 th Green Grandstand Saturday and Sunday	SOLD OUT

Car Parking is free of charge

There will be a booking fee of £1 per ticket. If buying on line there will be an additional £1 transaction fee per ticket.

Gate prices are as follows:

Pro Am	15
Adult Season (includes Wednesday)	80
Adult Day	35
Concession Season (includes Wednesday)	60
Concession Day	25
Irish Double – Irish Open /Curragh (Saturday)	50
Grandstands as above	as above

Children aged 15 years or under will be free of charge if accompanied by a paying adult

2. Where are the car parks?

Public Parks will be well signposted and are a 5 minute walk from the tournament course

3. Who is playing in the tournament?

This is a full field European Tour event consisting of the leading 156 European Tour professionals. We are anticipating that this will include numerous European Tour winners and Ryder Cup Players.

Please visit www.europeantour.com for further updates and player related releases.

4. Will the Irish Open be broadcast on TV

The Irish Open will be broadcast nationally on television on Sky and RTE.

5. Schedule for the week

Monday 24th June

Official Practice Day No public entry

Tuesday 25th June

Official Practice Day No public entry

Wednesday 26th June

Gates open Pro Am
07.30

Thursday 27th / Friday 28th June

Gates open: 07.00
Cut to 65 and ties

Saturday 29th/Sunday 30th July

Tee Times subject to cut size and
TV transmission times.

Gates open 07.00

ALL TIMES ARE SUBJECT TO CHANGE

See www.europeantour.com for live scoring & tee times (from Tuesday afternoon)

6. What can I eat and drink?

There is a variety of hot and cold food available in the Tented Village and on the course in various locations.

7. Disabled facilities?

Car Parking – Blue badge holders are asked to follow the signs to the Public Car Parks and once on site follow directions to your dedicated car park. **Blue Badge holders' parking will be free of charge**

On Course:

A viewing area will be created on the 18th green

All Tented Village facilities will have ramps for access

There will be disabled toilet facilities at all public restroom locations.

Use of private scooters is discouraged but there will be appropriate off road scooters for hire.

Bluebird Care / Event Mobility Services Irish Open

Bluebird Care will provide the Event Mobility Services at the 2013 Irish Open.

In order to facilitate all bookings you can now pre-book your particular services.

Over the four days of the event they will provide scooters, wheelchairs and personal assistants.

Follow the link below to book your scooter, wheelchair or personal assistant.

<http://bluebirdcare.ie/bluebird-care-event-mobility-services-irish-open/>

8. Public Conveniences

Spectator toilet facilities will be available in the Tented Village and at the catering areas on course.

9. Conditions of Entry and Prohibited Items

All tickets are issued subject to the ground regulations and terms and conditions of the Tournament and the European Tour.

Lost, stolen or damaged tickets cannot be replaced. Tickets are non refundable including in the event of curtailment or cancellation through adverse weather.

The ticket holder acknowledges the risk of being struck by a golf ball and agrees that they are assuming all risk and danger arising from their attendance at the event. To the extent permissible by law the promoter, venue, European Tour, players, sponsors and their respective employees, servants, agents, independent contractors or representatives will not be liable for any injury, loss or damage suffered by any person entering the venue including liability for any injury, loss or damage caused by the negligence of the promoter or venue, their employees, contractors or agents.

Making or distributing broadcasts, commentary, news reports, data, results or statistics by any means in any format or media including any such by mobile phone or other wireless device is not permitted.

Ticket holders consent to being photographed, filmed and recorded at the Tournament (including by CCTV), and consent to use of any such film, image or recording at the discretion of the promoter and/or European Tour and their licensees and partners without compensation or notice

No dogs (other than guide dogs) or other animals are permitted on the course.

All promotional, commercial, political, religious or offensive items of whatever nature including, but not limited to clothing, banners, signs, symbols and leaflets are prohibited.

The ticket holder must comply with all relevant statutes, signs, safety announcements, directions of stewards and ground regulations whilst attending the Tournament. Breach of any of these conditions or any unacceptable behaviour likely to cause damage, nuisance or injury shall enable the venue or event management to revoke this ticket and to eject the holder without compensation.

Tickets are non transferable. Any transfer of this ticket will render it void.

The ticket remains the property of the Tournament at all times.

NO Cameras (except on practice days when cameras are allowed) Thursday – Sunday

The use of mobile phones is permitted, restricted to dedicated areas only. Please refer to on-course signage.

10. Mobile Phone Policy

Mobile devices are permitted but must be on silent

Calls are only permitted in designated "MOBILE PHONES ZONES" .

Data use is permitted outside these areas but please be respectful to the players and spectators around you
No video recording permitted at any time
No photographs permitted during competition round (i.e. after Wednesday)
Violation may result in the confiscation of your mobile device or removal from the tournament

11. Taxis

There will be a taxi pick-up and drop-off area at the event site.

12. Programmes & Drawsheets?

Programmes, including drawsheet, will be available for sale in the Welcome Tent and Information Centre.

13. Is there a Bank available?

There will be an ATM in the Tented Village and the nearest bank in in Maynooth.

14. Will there be a Bookmaker on Site?

No

15. What Public Activities will be available?

In the Tented Village there will be the Main Scoreboard, Big Screen, public catering outlets, Interactive zone, Official Merchandise Area, Interactive golf areas and Exhibitors.

16. What is the prize money?

The Irish Open prize fund is £2,000,000

17. What will the winner receive

A cheque for approximately £333,330

19. Where are the Grandstands?

They will be located at the 17th and 18th Greens and also on the 1st tee and 10th tees.

18. Where can I go on the course?

Spectators can move freely around the golf course but please stay outside the ropes. Controlled crossing points, which are clearly marked by yellow signposts, should be used when crossing fairways.

19. Can I bring Step Ladders?

Step ladders or similar are **NOT** permitted and should not be brought to the course.

20. Can I bring Pets?

No pets are allowed, with the exception of guide dogs, on the course and we respectfully suggest that you do not leave your pet in the car.

21. What shall I wear?

It would be recommended to wear casual golf wear. The ground is uneven and particularly under wet conditions the ground may become slippery therefore appropriate footwear should be worn to avoid injury.

22. What are the contact details for the Venue?

Irish Open Golf Championship

Carton House

Maynooth

Co Kildare

Ireland

Telephone:

+353 (0) 1 505 2000

+353 (0) 1 651 7722 (Pro Shop)

Email: info@cartonhouse.com

Web: www.cartonhouse.com

SPECTATOR ADVICE

Medical and First Aid

Full medical and first aid facilities will be available in the Tented Village

Inclement Weather

In the event of inclement weather, it may be necessary to evacuate grandstands.
Please observe the instructions of the marshals.

Crèche Facilities

Unfortunately we are unable to provide this facility for children of the general public.

Autographs

Spectators are requested to refrain from asking for player autographs on course. An autograph area will be created adjacent to the player scoring area beside the 18th green.

Ticket Checking/Conditions of Entry

Ticket checking will take place once spectators have parked their cars and arrived at the security gate. Pedestrians arriving from Maynooth via Carton Avenue can gain entrance at 'Gallagher's Gate' adjacent to the 2nd tee of the tournament course.

Lost Property

Lost Property should be handed in and will be held at the Information Centre in the Tented Village until the close of play each day upon which items will be handed into the Championship Office in the Tented Village.