



Volunteer Roles

- **Buggy Driver/Evacuation Vehicle Driver**
- **Carryboard Holder**
- **Grandstand Marshal**
- **Hole Marshal**
- **Match Marshal**
- **Mobile Marshal**
- **Scoring Leaderboard Operator**
- **Tournament Support**

Buggy Driver/Evacuation Vehicle Driver

Working in a small team using buggies to transport players and caddies to practise facilities. This role may also be required to support the team with the evacuation vehicles out on course.

Carryboard Holder

A walking role assigned to a particular match, the individual holding the carry board will display the current scoring for that match. This is a physical role as it requires carrying the board all 18 holes with the dedicated match.

Grandstand Marshal

Marshals who are assigned to manage grandstands are to control spectator movement and noise of persons on the grandstand structure and assist with any grandstand evacuations if necessary.

Hole Marshal

This role could include a number of more specific roles out on course, including a tee marshal, fairway marshal, green marshal, crossing point marshal and ball spotter. This role will involve interaction with the players, ensuring that they have the best possible conditions of quiet and stillness in which to play their shot. You will also have interaction with the spectators, ensuring that they are being respectful to the players but also enjoying their day at the golf.

Match Marshal

Experienced marshal role of which the individual should have good golf knowledge, good level of fitness, understand radio communication. The Match Marshal is to walk inside the ropes with the allocated group reporting back to Volunteer HQ; Referee requests, reporting ALL Ball strikes & Near misses, first aid requirements for players and spectators etc along with extra marshal assistance with

crowd management and transition ease from practise to 1st tee, green to tee for all 18 holes and to the recording area post round.

Mobile Marshal

It is sometimes considered necessary to have a Senior Marshal or Marshals travelling with a particular group of Players. This is usually when a group of players is likely to pick up a larger than normal spectator gallery. The job of the Mobile Marshal is to attempt to ensure that the play is continuous and Players are allowed to progress around the course with the minimum of disturbance.

Scoring Leaderboard Operator

The role of the leader board operator is to work in small teams (around 2-4) to provide live scores displayed on on and off course leaderboards as provided by the Scoring & Information Services team. This is quite a physical role.

Tournament Support

This will be an integral role supporting the Chief Marshal and his team and duties may include welcoming fellow volunteers and checking them in, assisting with any scheduling queries and attempting to resolve any issues.

Tournament support may also include being responsible for preparing the caddie bibs with player names in order of play for the day's play, as well as collecting the bibs after play.

The role of Marshal Radio Control Operator also falls under Tournament Support and involves managing all radio comms to and from marshals out on the course and is vital to running a safe and efficient volunteering/marshalling programme.