

Ticket Transfer

How to Transfer a ticket

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1 Login into your Account using the email address used to purchase your tickets. You will find a direct link to your account within both your confirmation email and the email with the tickets attached.
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2 Select the event you wish to transfer tickets for from your account dashboard.
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3 Click the 'Transfer' option.
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4 Select the ticket(s) you wish to transfer and enter the email address of the intended recipient and click continue.
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5 Review your selection and click confirm.
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6 Your guest(s) will receive an email asking them to accept the tickets and you will receive emails confirming a: that the transfer has taken place and b: that they have accepted.
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7 If you wish to transfer to more than one individual please repeat steps (4) and (5) for each intended recipient.


* Grandstand and/or parking tickets are only valid with a ticket that grants access to that respective day of the championship and must be transferred separately


How to Accept a ticket

As the recipient of a transferred ticket – you should have received an email titled 'How to accept your ticket(s)'.

If you have not received this email, you will not be able to redeem your ticket.

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1 Access your 'Ticket Transfer Invitation' email and click on the link 'Click here to accept your ticket(s)'.
If you already have an account set up, please login to access your ticket.
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2 If you do not have a DP World Tour ticketing account, click on 'Create an Account'.
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3 Complete the 'Create Account' form ensuring you use the email address you received the transferred ticket notification to. By creating your account you have automatically accepted your ticket.

To access your ticket, click on the event under the tab 'Upcoming Events', followed by 'View Ticket'.