



VOLUNTEER ROLES

Badge Control

You will be responsible for managing access into restricted security areas; for example, Players Lounge, Clubhouse, Hospitality structures. You will be fully briefed in advance of the different badges which are allowed access and you will be expected to perform your role in a professional and friendly manner.

Course Service

You will work as part of a small team helping to deliver water around the site. This will include delivering out on to the course, at hospitality facilities, offices and staff catering areas. Please be aware that this role will involve some manual labour.

Courtesy Car Driver

You will be responsible for driving the Players and VIP's between the course and the Official Player Hotel and other local accommodation. A knowledge of the local area is preferential but not essential. You will be required to carry out the role in a professional and friendly manner. Please note that you will need a valid driving licence to carry out this role.

Creche

This role will be working in the Creche dedicated to Player families, where children will range from babies up to young teenagers. We will provide suitable toys and games. Experience of working with children is preferential but not essential.

Hostess

Based within one of our hospitality facilities located across our site, you will play an important role as part of the hospitality team, whose responsibility is to deliver an exceptional customer experience for our Sponsors and hospitality guests.

You will be expected to assist with a number of roles which may include meet and greet, guest check-in, directional assistance to specific lounges, cloakroom assistance and ad-hoc duties that may be required within each hospitality facility.

You will work under a dedicated Senior Leader and our European Tour Hospitality Manager, who will ensure that you are fully briefed on the hospitality offerings, the site layout, guest tickets and accreditation and be able to assist with all general customer requests in a professional and friendly manner.

Media Centre Assistant

You will be assisting representatives of the media from around the world whilst they report on the Scandinavian Mixed 2020. You will report into the Media Centre Manager and duties may include welcoming and checking in media personnel, assisting with general queries and any ad-hoc duties, whilst maintaining a friendly and professional manner.

Spectator Assistant/Welcome Tent

You will be the person that spectators go to with their needs, wants and questions! It is possible that you will be one of the first people that the spectators will see upon entering the golf course. You could be based at our Welcome Tent or at busy locations across the site and your main priority will be helping to resolve any problems for spectators and possibly fellow volunteers. You will be fully briefed and provided with necessary documentation prior to starting your role.

TV Volunteer

This role will be based working with our Television Production Team in both the TV Compound and out on the course. Duties may involve ball spotting out on the course, assisting with errands in the compound and ad-hoc duties. (Please note you will be required to work all 4 tournament days for this role)