



A Rolex Series Event

Volunteer Roles

- Hole Marshal
 - Tee Marshal
 - Ball Spotter
 - Fairway Marshal
 - Crossing Point Marshal
 - Green Marshal
- Mobile Marshals
- Match Marshal
- Grandstand Marshal
- Practise facilities
- Shuttle Driver
- Leaderboard Operator
- Carryboard Holder
- Tournament Support

Role Descriptions

Hole Marshal roles:

Tee Marshal

- **Tee marshal**
Using the 'Quiet Please' bats ensure that each player has the best possible conditions of quiet and stillness in which to play their shot.
- **Ball spotter**
Providing those down the fairway direction of ball flight.

Fairway Marshal

Assist in ball spotting and reporting all errant shots landing outside of the rope line back to Marshal HQ. Ensure that each Player has the best possible conditions of quiet and stillness in which to play their shot

Crossing Point Marshal

Managing hole crossing points and ensuring that the Players are not affected by crowds crossing and to assist the galleries to cross safely with the minimum of delay

Green Marshal

Watch for incoming balls landing, Ensure that each Player has the best possible conditions of quiet and stillness in which to play their shot. Assist with transition from green to tee if required.

Mobile Marshal

It is sometimes considered necessary to have a Senior Marshal or Marshals travelling with a particular group of Players. This is usually when a group of players is likely to pick up a larger than normal spectator gallery. The job of the Mobile Marshal is to attempt to ensure that the play is continuous and Players are allowed to progress around the course with the minimum of disturbance.

Match Marshal

Marshal role of which the individual should have good golf knowledge, good level of fitness, understand radio communication. The Match Marshal is to walk inside the ropes with the allocated group reporting back to Volunteer HQ; Referee requests, reporting ALL Ball strikes & Near misses, first aid requirements for players and spectators etc along with extra marshal assistance with crowd management and transition ease from practise to 1st tee, green to tee for all 18 holes and to the recording area post round.

Grandstand Marshal

Marshals who are assigned to manage grandstands are to control spectator movement and noise of persons on the grandstand structure and assist with any grandstand evacuations if necessary.

Practise facilities Marshal

Providing assistance with running and managing the practise facilities. Such as collecting & sorting the balls, preparing the Driving Range, Putting & Chipping green for professional use.

Shuttle Driver

Working in a small team using 6-seater buggies to transport players and caddies to practise facilities.

Leaderboard Operator

The role of the leader board operator is to work in small teams (around 2-4) to provide live scores displayed on and off course Leaderboard as provided by the Scoring & Information Services team. This is quite a physical role.

Carryboard Operators

A walking role assigned to a particular match, the individual holding the carry board will display the current scoring for that match. This is a physical role as it requires carrying the board all 18 holes with the dedicated match.

Tournament Support

To welcome the volunteers and check them in from the list provided, assist with any rota queries, attempt to resolve any issues volunteers may have regarding their duties and confirm their availability during the tournament and allocate report times for the next day.