

## GENERAL CONDITIONS GOVERNING TICKETS OF THE CAZOO OPEN DE FRANCE

Those CONDITIONS REGAFFECT ALL TICKET PURCHASES AND ADMISSION AT THE CAZOO OPEN DE FRANCE (THE "CONDITIONS»). A TICKET HOLDER WILL, BY USING THE TICKET, BE DEEMED TO HAVE BEEN INFORMED AND TO HAVE ACCEPTED THE CONDITIONS (INCLUDING LAND REGULATIONS).

### General considerations

1. Tickets are issued by the French Section of PGA EUROPEAN TOUR ("PGAET") and may only be purchased and used in accordance with these Terms, which incorporate the Course Rules (available at any time at [www.europeantour.com](http://www.europeantour.com) (the "DP WorldTour Website").
2. Each Ticket grants the end user (the "Ticket Holder") an entrance fee to Le Golf National, 2 avenue du golf, 78286 Guyancourt, France (the "Site") for the sole purpose of attending the Cazoo Open de France (the "Event") provided that these Conditions and the Course Regulations are respected.
3. Reference to "Tickets" means any ticket, permit, admission, accreditation or other means, permission, authority or right by which a person may be granted or obtains access to the Site for the Event. In the event of any contradiction between these Terms and the Accreditation Terms, the latter shall prevail.
4. These terms and conditions will be printed in abbreviated form on the back of each Ticket. In the event of any contradiction between these Terms and those expressed in abbreviated form, these Terms shall prevail.
5. The Site Rules are those that apply to or relate to the Site (as they may be amended, supplemented or replaced from time to time). It is therefore recommended that the Ticket Holder regularly consult the latest version of the Site Rules which is permanently available. the DP World Tour website.

With regard to Tickets already purchased, it is accepted that changes to the Site Regulations may be required for security or other operational reasons, or for reasons of force majeure and consequently these changes will take effect immediately in order to be applicable against the Ticket Holder.

6. If the Ticket Holder seeks to impose terms and conditions contrary to these Terms and Conditions and the Land Regulations, such terms and conditions shall not be enforceable against PGAET unless expressly agreed otherwise.

### Buying tickets

7. PGAET reserves the right (in its absolute discretion) to limit the number of ticket purchases, category and/or Sessions of a single person. EUROPEAN TOUR reserves the right (in its absolute discretion) to refuse to sell and/or cancel Tickets purchased in excess of said number.
8. PGAET reserves the right (in its absolute discretion) to limit the number of purchases of Tickets paid with the same credit card and/or shipping address and email address. PGAET reserves the right to sell and/or cancel Tickets purchased in violation of these Terms.
9. PGAET will not be liable for the incorrect entry of information during the Ticket purchase process, the loss, inaccuracy or illegibility of the Ticket purchase forms, technical malfunctions of the Internet or the failure of computer hardware or software that prevent the completion of the Ticket purchase.

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10. All Tickets are subject to availability.
11. PGAET may refuse sales of Tickets and cancel orders for Tickets from anyone deemed by PGAET to be intending to offer a Ticket for resale other than in accordance with these Terms.
12. EUROPEAN TOUR does not assume responsibility for Tickets that have been purchased on the secondary market or unauthorized platforms.

### Price and payment

13. The price of the Ticket will be the price set by PGAET. All prices are in local currency and include all applicable taxes but may be exclusive of booking and pick-up fees or guaranteed delivery charges.
14. All prices are local taxes included.
15. PGAET may set special prices for Tickets, including Tickets for children under a certain age and/or persons over a certain age (at the time of the Event) and/or Family or Group Tickets.
16. The payment card used to purchase the Tickets must be registered in the name and address of the Ticket Holder. PGAET reserves the right (in its absolute discretion) to refuse any Ticket order that does not comply with this condition.
17. The Ticket Holder assumes financial responsibility for all transactions carried out in his name or on his behalf and must be over 18 years of age in order to make the purchase and be legally authorized to carry out the transaction.
18. All bank charges and other charges incurred as a result of the transfer or conversion shall be the sole responsibility of the Ticket Holder .
19. Ticket sales are final. No modification, cancellation or exchange of Ticket will be permitted, unless specifically stated otherwise in these Conditions or as permitted and facilitated from time to time by PGAET.
20. Once the Ticket purchase process has been completed, the Tickets allocated and full payment for such Tickets confirmed, the Ticket Holder will be provided with a confirmation of the sale of the Tickets and a booking reference number.

### The discount

21. The Tickets will be delivered in the form of electronic tickets to the electronic address indicated by the Purchasers. Tickets will not be delivered to another address.
22. The Ticket Holder is responsible for communicating the correct address to which the Tickets can be delivered. PGAET will not be held responsible for any error made by an Acquirer in this respect.
23. For various reasons (such as reduced costs for Ticket Holders, delivery times, etc.) Tickets may be available for collection at the Event venue. A confirmation email will be

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sent to the Ticket Holder prior to the Event in order to collect the Tickets purchased at the Event counter or at any other location indicated for collection.

24. The Electronic Ticket is available in the Ticket Holder's online account. The Electronic Ticket with secure barcode can be used to enter the Event. An Electronic Ticket is confidential and strictly personal and must not be reproduced, communicated or sold by any third party.

### Admission

25. Entry to the Site will only be possible upon presentation of a valid Ticket. This will be permitted in the time slots and at the locations specified on the Ticket or displayed or accessible on the Event website or on the DP World Tour website.
26. Tickets sold by or obtained from any other source will have NO validity.
27. PGAET reserves the right to require each Ticket Holder to produce all or part of the following: a photo ID that accurately resembles the Ticket Holder, date of birth, first and last name, postal address and e-mail address or telephone number or other information if applicable. Each Ticket Holder will also hold and, if requested, present a valid photo ID (such as that on a passport or driver's license) in order to confirm the above information in order to enter.
28. PGAET reserves the right to refuse entry to the Site or to expel from the Site, without refund, a Ticket Holder who:
- (a) would not produce a valid Ticket; or
  - (b) is in breach of any of the Terms (including those of the Field Regulations); or
  - (c) would not comply with the instructions given for safety, security, organizational and operational reasons by any person authorized by PGAET, including any member of the person attached to the DP World Tour and the Site, subcontractors, officials, representatives, executives, volunteers, stewards or other security personnel, the police and/or emergency or armed services (each being referred to as a "Person Authorized"); or
  - (d) disrupts the conduct of the Event or harms the safety of people and property; or
  - (e) uses threatening, excessive or abusive language or behaviour towards any participant or Authorised Person or who otherwise provokes or behaves in a manner likely to cause public disorder or who acts under the influence of alcohol or drugs or who refuses, when prompted, to provide proof of his or her identity or age; or
  - (f) enter any part of the Site without authorization, including without restriction, within the enclosure delimited by ropes; or
  - (g) is in possession of a Prohibited Element (as defined in the Land Regulations); or
  - (h) would not produce a photo identification upon request; or
  - (i) would be subject to any judicial or administrative measure prohibiting that person from accessing or being in the vicinity of a place where a sporting event is organized.
29. The Grounds Rules contain specific lists of Prohibited Items and Misconduct, and each Ticket Holder shall strictly comply with these indications, as any violation of the Grounds Rules may result in the Ticket Holder's expulsion from the Site or the circumscribed area. And in particular, without limiting the foregoing:
- (a) Ticket Holders will not be readmitted to the Site;

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- (b) signs, banners, clothing or other products that can be used for insidious marketing purposes will not be tolerated; and
- (c) except for cameras embedded in smartphones, traditional cameras are not permitted and may not be permitted on the Site other than for training days.

Ticket Holders may be searched prior to entry or within the Site. As a result, the Ticket Holder may be asked to present items in his/her possession for inspection. Any Ticket Holder who refuses to carry out such checks, searches and inspections will be refused access to the Site or will be expelled.

Prohibited Elements (as defined in the Site Regulations) are not permitted within the Site. Consequently, security personnel may compel a Ticket Holder with a Prohibited Item to leave it outside the Site or to hand it over to him, if he wishes to enter or remain in the Site. In case of refusal on his part, the Ticket Holder will be refused entry or will be expelled from the Site.

It is forbidden to bring alcoholic beverages into the Site.

- 30. With the exception of guide dogs for the blind, animals, even domestic animals, are not allowed on the Site.

### Transfer/Use

- 31. Tickets must not be:
  - (a) given or offered for sale publicly (including on a website); or
  - (b) offered, transferred or used in the course of a commercial activity or otherwise for commercial purposes; or
  - (c) offered, transferred or used in connection with any promotional purpose, as prizes or otherwise bundled with other goods or services, including accommodation or travel packages (for example, by combining a Ticket with flights, hospitality or accommodation) without the prior written consent of European Tour.

Any Ticket offered for sale, sold, transferred or otherwise used in violation of these Terms may be cancelled and declared invalid.

- 32. Any minor under the age of 16 at the time of entry into the Site must be in possession of a valid Ticket, be accompanied and under the care of an adult in possession of a valid Ticket, which will guarantee compliance with the Conditions and the Rules of the land, failing which the minor and his adult companion will be refused entry to the Site or will be expelled.

### Behavior

- 33. The Ticket Holder shall not participate in any form of insidious marketing (as defined in the Field Regulations) and shall not engage in any activity that may conflict with, interfere with or infringe the rights of any business partner participating in the Event.
- 34. The Ticket Holder shall not use or copy the trademarks, logos or intellectual property of PGAET or any European Tour Group company or which may appear on a Ticket.
- 35. The Ticket Holder must comply with all applicable legislation, indications, safety instructions and terrain regulations when participating in the Event.

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36, No Ticket Holder shall, while on the Site: (a) use any electronic device to engage in online betting activities in connection with the outcome, progress, conduct or any other aspect of the Event, including, but not limited to, the use of Trading betting; (b) use any electronic device to relay information about the operation, conduct or any other aspect of the Event for betting activities, unlicensed commercial activities or for any other purpose contrary to these Terms, unless authorized or authorized to do so by PGAET; or (c) offer to any third party any bribe or other reward to repair or invent in any way or otherwise influence in any way inappropriate the outcome, conduct, or any other aspect of the Event.

### Recordings

37. Photos or other sound or visual recordings made on a Site may only be used for personal, private and other non-commercial purposes, and the Ticket Holder may accordingly share or otherwise communicate (with the express exception of live streaming) photos through social media or comparable platforms for non-commercial purposes to share the Ticket Holder's experience ("Use"). Non-commercial"). Apart from Non-Commercial Use, it is strictly forbidden to produce, distribute or otherwise disclose on the Internet, as well as to produce, distribute or disclose on airwaves, television or by any other existing and/or future media any sound, image, data, image, description, result and or statistics of the matches, in whole or in part, or to assist any other person(s) in the performance of such activities. PGAET reserves the right to prohibit any visual or audio recordings on match days.
38. The Ticket Holder may be photographed and/or filmed by PGAET, its associates and/or any third party authorised by PGAET as well as by media operators (television, newspapers, Internet, etc.). As a result, the Ticket Holder accepts unconditionally and expressly, and without remuneration, (a) the recording of his voice and image by any means and on any media during his presence on the Site, and (b) the use of these recordings, simultaneously or at any time thereafter, in all existing or future media (television, cinema, exhibitions, websites, social networks, press, etc.) by PGAET, its associates and/or persons otherwise authorized by PGAET, for information purposes and/or promotion and/or representation of the Event, PGAET and/or PGAET associates.
39. PGAET reserves the right to restrict the use of all mobile phones, cameras, computers and other electronic devices during the Event.

### Refunds

40. Neither PGAET nor its respective subsidiaries (the "European Tour Group "), will assume any liability arising from the removal, cancellation, abandonment, postponement or repetition of the Event due to an unforeseeable and insurmountable action on the part of a third party or a case of force majeure as defined by Article 1218 of the French Civil Code or recognized by the French courts, even in the event that the cancellation, abandonment, postponement or repetition of the Event would be detrimental to the Ticket Holder. As a result, no entity of the European Tour Group will be liable to pay compensation or damages in this regard.
41. PGAET will not refund the purchase price of the Ticket (and will not be liable for any other sums) in cases where the part is cancelled or partially cancelled or postponed due to an

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unforeseeable and insurmountable action committed by a third party or due to a case of force majeure as defined by Article 1218 of the French Civil Code or recognized by the French courts.

42. In the event of the full or partial postponement of the day on which the game was to be played, the Ticket will not be valid for the new agreed date. PGAET shall in this case refund the price of the Ticket to its Holder except in cases where said postponement would be due to an unforeseeable and insurmountable action committed by a third party or due to a case of force majeure as defined by Article 1218 of the French Civil Code or recognized by the French courts.
43. In the event that the game is postponed until the following Monday, the Tickets issued for Sunday will be valid for the additional day of activity (provided that the Site is suitable for spectators).
44. PGAET will not incur any liability for theft or loss of the original Ticket and Tickets cannot be exchanged or refunded in such circumstances.

The Ticket Holder shall not incur any liability in the event that the performance of its obligations is delayed, hindered or prevented by an unforeseeable and insurmountable act of a third party or a case of force majeure as defined by Article 1218 of the French Civil Code or recognized by the French courts. PGAET shall refund the price of the Ticket to its Holder if the latter is prevented from participating in the Event due to an unforeseeable and insurmountable action of a third party or due to a case of force majeure as defined by Article 1218 of the French Civil Code or recognized by the French courts.

### Legal issues

45. PGAET respects the confidentiality of the Ticket Holder and strictly complies with applicable legislation regarding the protection of privacy and civil liberties. Consequently, PGAET does not collect information about the Ticket Holder without the Ticket Holder's knowledge and consent.
46. Personal data relating to a Ticket Holder is collected and used by PGAET as the data controller in question. Personal data may also be transferred (subject to non-disclosure obligations) to companies involved in the processing of orders placed by the Ticket Holder as well as to service providers responsible for managing the Official DPWorld Tour Website and/or the Official Event Website.
47. Personal data will also be used for the processing of Ticket orders, for the monitoring of the commercial relationship between the Ticket Holder and PGAET as well as for the purposes of customer returns, commercial statistics, commercial prospecting, assignment, license or exchange of the Ticket Holder's personal data, management of access requests, rectification and opposition. This data will not be transferred to third parties for advertising or commercial prospecting purposes without the consent of the Ticket Holder. PGAET may not sell or license any personal data collected from a Ticket Holder without their express prior consent.
48. With the express consent of the Ticket Holder, information about him or her may be disclosed to members of the European Tour Group and the use of such data will be governed by PGA European Tour Group's privacy policy on:

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<https://www.europeantour.com/privacy-policy>. In the event of any conflict between PGA European Tour's Privacy Policy and these Terms, these Terms shall prevail.

49. Depending on the choices made at the time of purchase of the Ticket, EUROPEAN TOUR may be entitled to communicate the data concerning the Ticket Holder to the sponsors of the Event and associated companies as specified in the ordering process, and said Ticket Holder may therefore receive offers from these sponsors and associated companies.

50. In accordance with the clauses of French Law No. 78-17 of 6 January 1978 as amended, each person whose data is collected has a right to oppose, access, correct or delete his data. This person may exercise this right at any time by contacting PGAET's customer service by e-mail ([ticketing@europeantourgroup.com](mailto:ticketing@europeantourgroup.com)) The person must provide proof of his/her identity by attaching to his/her request a copy of his/her identification and specifying in his/her e-mail or post his/her full name and any relevant registration or account reference.

51. The data marked with an asterisk on the order form are essential for the processing of the Ticket Holder's order, the execution of the associated services and the monitoring of commercial relations. In the absence of such data, PGAET will not be able to process the Ticket Holder's order. The other data requested is simply to improve the Ticket Holder's experience, and is therefore optional, and the Ticket Holder is therefore not obliged to provide it.

52. The data collected is stored in a secure location to which access is restricted to authorized employees. All electronic backup procedures for the data thus collected must comply with French legislation on individual data.

53. The personal data collected from the Ticket Holder are kept for the time necessary and as long as the person concerned has not requested their destruction by PGAET. In any case, personal data is not kept for more than 3 years after the end of the Event.

54. In the event that the Tickets are acquired by, legally allocated or otherwise issued by contract to a legal entity, the latter must certify on the order form that it has: (a) informed the beneficiaries of the Tickets and having to provide their personal data of the collection thereof, of the purposes of their processing, the recipients of this data and their right to object to it; and (b) obtained their express consent to the communication of their personal data to PGAET and permission to use them in accordance with the options expressed by said legal entity on the order form.

55. The Terms (and the Ground Rules) represent the entire agreement between the parties and neither party shall make any claim or bring any claim in connection with any statement, representation, warranty or promise made by or on behalf of any other party in connection with the Terms and not already contained in the Terms (and the Ground Rules). If any of these clauses is declared void, voidable, illegal or otherwise unenforceable by a judicial or other authority having jurisdiction in the matter, such provision must be modified in good faith. In all cases, all other clauses shall remain in full force and effect.

56. PGAET reserves the right to make changes to these Terms from time to time in its sole discretion. The full copy of the Terms is available on the DP World Tour Website. It is therefore recommended that the Ticket Holder regularly refer to the most recent version of the Conditions which is constantly accessible on the DP World Tour Website.

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57. With regard to Tickets already purchased, it is acknowledged that changes to the Conditions that are required for security reasons or reasons of force majeure or that do not significantly modify the rights and obligations of Ticket Holders must have immediate effect.
58. These Terms have been written in English and French. In case of contradiction between the two texts, the French version will prevail with regard to French-speaking Ticket Holders. With regard to Ticket Holders other than French-speaking, the English text shall prevail.
59. EACH TICKET HOLDER ADMITTED TO THE SITE ACKNOWLEDGES THAT HIS/HER PRESENCE AND/OR MOVEMENT IN AND AROUND THE SITE IS AT HIS/HER OWN RISK AND ACCEPTS THE RISKS AND DANGERS OF PARTICIPATING IN A GOLF TOURNAMENT, INCLUDING THE POSSIBILITY OF BEING HIT BY AN ERRANT GOLF BALL AND THOSE RELATING TO PARTICIPATION IN A SPORTS COMPETITION IN A GOLF ENVIRONMENT EXPOSED TO THE ELEMENTS. BY ENTERING THE SITE IN RECOGNITION OF THESE RISKS, ALL PERSONS ACCEPT THEIR OWN PERSONAL GENERAL RESPONSIBILITY TO PROTECT THEMSELVES AND OTHERS FROM THESE RISKS TO THE EXTENT REASONABLY PRACTICABLE, INCLUDING WEARING FOOTWEAR AND CLOTHING APPROPRIATE TO WEATHER AND TERRAIN CONDITIONS.
60. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NEITHER PGA PGAET NOR ANY OFFICIAL TICKETING AGENT OR AUTHORIZED AGENT OR AUTHORIZED PERSON OR PLAYER OR CADDY PARTICIPATING IN THE EVENT SHALL BE LIABLE FOR ANY LOSS, DAMAGE AND/OR INJURY, INCLUDING (WITHOUT LIMITATION) PERSONAL INJURY OR INJURY, PERSONAL PROPERTY OR LOSS, LOSS OF PROFIT, BUSINESS OR OPPORTUNITY, INDIRECT OR CONSEQUENTIAL LOSSES, SPECIAL DAMAGES OR ANY OTHER LOSS AND/OR DAMAGE RESULTING FROM THE EVENT (INCLUDING, WITHOUT LIMITATION, RESULTING FROM THE CANCELLATION OR POSTPONEMENT THEREOF IN EACH CASE) AND/OR OCCURRING DURING THEIR PRESENCE ON THE SITE AND, WITHOUT LIMITATION OF THE FOREGOING, EACH TICKET HOLDER AGREES THAT NO CLAIM, COMPLAINT OR PROCEEDING WILL BE BROUGHT IN CONNECTION WITH THE FOREGOING.
61. THE INTERPRETATION AND EXECUTION OF THESE CONDITIONS (AS WELL AS THE RULES OF THE LAND), AND OF ANY INSTRUMENTS THAT MAY RESULT OR DISPOSE THEREOF, ARE SUBJECT TO THE LEGISLATION OF THE FRANCE REGARDLESS OF THE PLACE OF ORDER, NATIONALITY AND ADDRESS OF THE TICKET HOLDER.
62. in THE EVENT OF A DISPUTE, AN AMICABLE SOLUTION WILL BE SOUGHT BEFORE TAKING LEGAL ACTION. FOR THIS PURPOSE, AND IN THE FIRST PLACE, THE TICKET HOLDER IS ASKED TO CONTACT PGAET CUSTOMER SERVICE (WHOSE CONTACT DETAILS CAN BE FOUND IN ARTICLE 48 BELOW) INDICATING HIS NAME AND SURNAMES, POSTAL ADDRESS, E-MAIL AND, IF APPLICABLE, THE TICKET NUMBER.

**THE TICKET HOLDER MAY ALSO APPEAL TO THE EDITION. THE EDITOR IS NEITHER A JUDGE NOR AN ARBITRATOR: HE IS A NEUTRAL AND IMPARTIAL**



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**THIRD PERSON, UNRELATED TO PGAET. FOR THIS PURPOSE, PGAET TOUR OFFERS THE TICKET HOLDER TO USE, FREE OF CHARGE, THE TOURISM AND TRAVEL MEDIATION: WWW.MTV.TRAVEL.**

**THIS PROCEDURE CAN ONLY START IF PGAET customer service HAS NOT PROVIDED A SATISFACTORY RESPONSE TO THE TICKET HOLDER'S WRITTEN REQUEST. IN SUCH A CASE, THE TICKET HOLDER MAY CONTACT THE TICKET HOLDER FOLLOWING THE PROCEDURES DESCRIBED ON THE WEBSITE: WWW.MTV.TRAVEL:.**

63. **PGAET Customer Service** is available to Ticket Holders for any information or questions regarding the Tickets:

E-mail: [ticketing@europeantourgroup.com](mailto:ticketing@europeantourgroup.com)

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